

Ref: SO4230

Eddie Obeng
Pentacle
Burke Lodge
20 London End
Beaconsfield
Buckinghamshire
HP9 2JH

3 November 2005

Dear Eddie

CIPD Annual Conference at Harrogate

Thank you so much for joining us at Harrogate and helping to make our conference such a success.

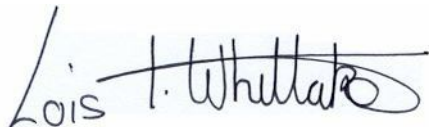
The feedback from your master class was extremely positive and I know delegates really appreciated your energetic and positive approach as well as having the opportunity to learn more about managing change and really engaging people's hearts and minds.

I am only sorry I was unable to be there – I was so disappointed not to hear your presentation but I'm sure there will be other opportunities.

Once again, many thanks for joining us and making Harrogate 2005 a very special conference.

With kind regards

Yours sincerely



Lois I Whittaker
Managing Director, Commercial Services